



# US Navy

## Customer Case Study



### Enterprise Management Supply Inventory System

#### Business Needs

- ◆ Centralized Operations Center to coordinated and manage enterprise wide problems among several Naval sites.
- ◆ Integrated management solution to support their distributed inventory applications across several Naval sites.
- ◆ Centralized focal point to package and distribute inventory applications to several Naval sites.

#### Solution Summary

- ◆ Designed and developed an overall centralized operations center plan which included staffing and training requirements.
- ◆ Designed and developed an enterprise management solution using the suite of HP OpenView products.
- ◆ Designed and developed a centralized packaging and distribution solution.

*Hewlett-Packard (HP)* was chartered to provide a hierarchical enterprise management solution that managed the *U.S. Navy's* mission critical supply inventory systems. In addition, *HP* was to provide a centralized software distribution solution for deploying their inventory based applications on UNIX and Window based machines. *Hewlett-Packard* requested *NetSource Partners* assistance in meeting their client's mission critical objectives.

*NetSource Partners* worked in conjunction with *HP's* senior engineers to design and develop an enterprise management architecture, and an overall operations strategy.

The architecture included the management of the following enterprise-wide components:

- Network communication devices such as routers, hubs, and switches.
- System and resource monitoring of HP-UX based servers and NT based servers.
- Applications monitoring of in-house inventory system.

The operations strategy included the following deliverables:

- Overall Operations Center Architecture
- Operations Deployment plan for each Naval Site
- Operations Administrator's Guide for each Naval site
- Operations Acceptance Test Plan for each Naval site

*NetSource Partners* also helped to design and develop an overall centralized software packaging and distribution solution. The core product used in this solution was HP OpenView Software Distributor. *NetSource Partners* customized this tool to allow the operations personnel to deploy updated inventory applications to the several Naval sites.

As a result of *NetSource Partners* involvement, this project turns out to be one of the most successful and profitable projects for *HP's* Government division.



*“Today’s information-driven, integrated supply chains are strategic assets that support innovative warfighting capabilities—enabling organizations to reduce inventory, add product value, extend resources, accelerate time to market, and retain*

## Company Information

Established in 1996, NetSource Partners LLC is a privately held company that develops large scale IT Service Management (ITSM) and enterprise management solutions for fortune 1000 companies seeking high value, reasonably priced solutions. We specialize in helping clients develop ITSM processes and systems that enable them to build and operate their mission critical applications to serve their customers better. To serve our clients better, We utilize best-of-breed standards and technology to deliver the highest quality solution on time and on budget.

Our client list includes Knights of Columbus Insurance Company, AT&T, Hoffman-LaRoche, Lucent, Ford Motor Company, FedEx, Time Warner, and the U.S. Navy to name a few. Additionally, we have been a systems integration partner for Hewlett-Packard. We have been the primary consultants on some of the largest deployments of HP-Openview products here in the United States.



## Contact Information

If there any questions, or if there are topics that you would like to see in this newsletter, feel free to contact us. Our contact information is below.



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